

MODEL QUESTION PAPER

MBA04

I Semester MBA Examination, August 2011 ORGANIZATION BEHAVIOR CONCEPTS & DETERMINANTS

Time: 3 Hours

Max. Marks: 75

GROUP A : Answer any three questions.

- Q.1 How attitude is measure.
- Q.2 Name few contributing disciplines to organizational behavior.
- Q.3 Name few contributing disciplines to organizational behavior.
- Q.4 Discuss different small group networks.
- Q.5 Define attitude and explain the meaning the 'attitude'.

GROUP B : Answer any three questions.

- Q.6 What is behavioral approach?
- Q.7 Listout the contributions of Hawthorne study.
- Q.8 Define status. Explain the concept of status.
- Q.9 Moral & productivity are positively correlated. Comment.
- Q.10 Explain the changing views about conflict.

GROUP C: All Questions are Compulsory.

Q.11 Fill in the blanks

- (i) Goals do not offer the possibility of _____.
- (ii) _____ of behavior is possible when the connection between pattern has been accurately established.
- (iii) Every organization is influenced by a set of _____ factors.
- (iv) _____ occurs with the awareness of the existence of the latent conditions.
- (v) _____ covers such aspects as personality, attitude perception, learning, opinion, motivation and job satisfaction.

Q.12 Multiple choice question.

- (i) Following organization very essential for each process of production to provide autonomy and independence _____.
 - (a) Process functional organization
 - (b) Formal organization
 - (c) Informational organization
 - (d) Non from above
- (ii) A committee organization is an association of people set up to arrive at _____.
 - (a) Solutions to common problems
 - (b) Formal organization]

- (c) Informal organization (d) Non from given
- (iii) The most problematic situation for a manager is _____.
 (a) Low productivity situation (b) Low moral
 (c) High moral (d) Non from above
- (iv) In following organization systems are well defined and specific properties _____.
 (b) Formal organization (b) Process functional organization
 (c) Informal organization (d) Non from given
- (v) Small groups permits _____.
 (a) Easy and quick interaction (b) Commitment
 (c) Enquiry (d) Non from given

Q.13 True or false

- (i) The second major class of areas of change lies outside the system
- (ii) The organization relationship is established on the basis of process, geography, department and product.
- (iii) Development of leadership is one of the characteristic of group.
- (iv) The structure of framework of an organization should be adaptable, flexible, problem solving and professional.
- (v) An organization is simple as like human body.
